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"Supporting our Local Community"

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Darren Connell
General Manager
Pest Free Australia Pty. Ltd.
Unit 1/24 Portside Crescent
Wickham NSW 2293
AUSTRALIA

14 April 2011

Dear Darren

It is with great confidence and pleasure that I write a testimonial for your Commercial PEST FREE unit. We have two IGA Stores. The first, Jamberoo, is a smaller store and we have always used pest companies and toxic chemicals to keep our pests at bay. It has been OK but never 100% and I have always worried about the chemicals.

When we opened our new store, Alex Spathis at IGA, suggested trying the Pest Free unit. I was apprehensive at first because of the price but decided to give it a go. I called Council to make sure it would comply with their Regulations and they were very happy to encourage toxic free pest control. We had it installed from the time we opened the store so we have never had a pest problem.....

...That was until our unit had a little fault. As soon as it stopped working the mice and cockroaches came in droves, almost overnight. Your company was efficient and your after sales service was impeccable and we had our machine repaired within a week. As soon as we turned it back on they were gone again. After a second mishap with our machine we were not so quick to get it repaired. It was a busy time and we were slow sending it back. During those 2 weeks we lost almost \$2000 worth of cigarettes from rodent damage. We could have bought a second Pest Free with that loss. We were desperate for its return.

Our new Pest Free has been installed now for 2 months and again, we have not seen any pests or any evidence of their presence. I am now installing one in our smaller store and getting one for my home.

Thanks so much for a fantastic product and your great service.

Kind Regards

A handwritten signature in blue ink, appearing to read "Carmel Goldsmith".

Carmel Goldsmith
Owner